

# Mission Cloud Foundation



## Manage Costs, Support Your Teams, Build to Scale

Mission Cloud Foundation is your solution for cost optimization and foundational best practices for your AWS environment. By combining support, strategy, and guidance, we help you manage your cloud and build for the future.

### Our Four Pillars of Continuous Engagement

- 01**  
Continuous cost optimization
- 02**  
Continuous guidance with foundational best practices
- 03**  
24/7 reactive support with Enterprise-level SLAs
- 04**  
Continuous consultation on cloud strategy and roadmap

### Your Team of Cloud Experts

Get regular guidance and planning to help you grow efficiently along with the support to help you overcome challenges as they arise.

- During regular cadence reviews with your team of Cloud Analysts, you'll get expert FinOps support and guidance for cost
- During regular cadence reviews with your team of Cloud Analysts, you'll get expert InfraOps support and guidance on performance, architecture,
- A follow-the-sun support team on call 24/7, with AWS Enterprise-level SLAs for technical help and troubleshooting.

SUPPORT RESPONSE TIMES	AWS		 Mission Cloud Foundation
	Business	Enterprise	
<b>Low</b> General guidance	< 24 hrs	< 24 hrs	< 8 hrs
<b>Medium</b> System Impaired	< 12 hrs	< 12 hrs	< 2 hrs
<b>High</b> Production system impaired	< 4 hrs	< 4 hrs	< 30 min
<b>Critical</b> Production system down	< 1 hr	< 1 hr	15 min
<b>Business-critical</b> system down	n/a	15 min	15 min

## Cost Optimization Tooling and Expertise

With CloudHealth and Mission Control, our cloud services platform, our team of experts will help you audit, predict, and comprehensively understand your spending, then give you the guidance you need to manage your costs proactively and improve your cost trajectory.

→ **OPERATIONAL IMPROVEMENTS**

We find opportunities to improve operational practices, like streamlining backups management, and increasing your cost awareness

→ **ARCHITECTURAL MODERNIZATION**

We teach you how to leverage AWS best practices to develop a cost-efficient, performant architecture

→ **ENVIRONMENTAL CLEANUP & RIGHT-SIZING**

We review your environment for over-provisioned and unused resources, like unattached EBS volumes or instances which exceed the needs of your workloads

→ **FINANCIAL ENGINEERING**

We find you savings opportunities via our Instant Discount Program, RIO Program (Reserved Instance & Savings Plan Optimization), and guidance on adopting PPAs / EDPs

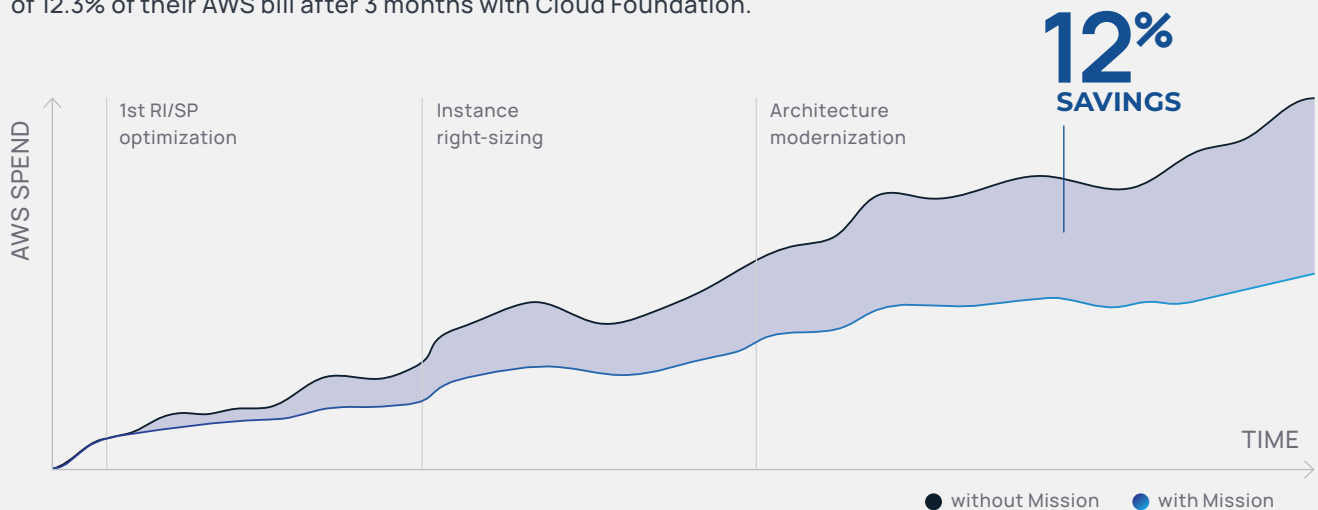


By leveraging CloudHealth's leading cost optimization platform, your dedicated Mission Cloud Analyst will provide proactive guidance and actionable recommendations that deliver value. Don't under-provision resources, inadvertently slow growth, or diminish resilience—ensure the growth of your costs aligns to growth of your business.

## Improve Your Cost Trajectory

Did you know you can permanently change the way your AWS costs grow as your business succeeds?

Customers who follow our recommendations and guidance save an average of 12.3% of their AWS bill after 3 months with Cloud Foundation.



## Customer Success Story

**LEGAL SAAS****COST OPTIMIZATION**

“We’re already saving tens of thousands a month with Mission, and my goal now is to get that to six figures. We’ve seen successive months with five-figure increases in savings. From our peak to where we are today, the amount that Mission has saved us is downright massive.”

**BRIAN CUNNINGHAM**  
CFO

### CHALLENGE

After being divested from its parent company, Techstreet, a fast-growing reseller of technical standards, needed to migrate to its own AWS platform within six months. It also required modernization services to improve application performance and increase scalability.

### SOLUTION

Mission introduced CloudHealth monitoring capabilities and provided similar cost optimization around EBS, pulling back on storage expenses. Mission also determined that Driven’s FSx deployment used backups that were more frequent than necessary.

### RESULTS

- Highlighted overprovisioning that was driving unnecessary costs
- Introduced AWS Glacier cold storage, cutting S3 costs by **66%**
- Reduced monthly AWS bill significantly, saving the company over \$80,000 per month.

## Discover a Cost-Efficient Architecture that Scales with Your Business

With Mission Cloud Foundation you can eliminate cost inefficiencies, gain greater insight into how you spend, and develop better forecasting for how you’ll grow. With our help, you can architect for your unique cost, reliability, and performance needs and build a backend that scales, with Enterprise-level support to keep you on track. Interested in learning more? Whether you’re just starting out or established and looking to grow, find out how Mission can help you on your cloud journey today.



Mission Cloud Services is a leading AWS Premier Tier Services Partner and Cloud Managed Services Provider. Through its dedicated team of expert cloud operations professionals, cloud analysts, and solutions architects, Mission delivers a comprehensive and differentiated suite of agile cloud services designed to help businesses migrate, manage, modernize and optimize their AWS cloud environments, facilitating continuous improvement and delivery across your entire cloud journey.

